



JANUARY 15 2021

IN HOUSE COVID-19 PROTOCOLS

- All customers are being served at our main sales/counter area inside. We have supplied a touch free sanitizing station along with a two-lane system that keeps all customers safely behind a plexiglass barrier that not only separates them from our inside sales staff but also gives them protection from other customers visiting our facility. All surfaces in our sales area are disinfected twice daily.
- All freight / courier pick-ups and deliveries are handled at our Warehouse Bay #202. This area also includes plexiglass barriers to keep everyone safe.
- All Staff follow Public Health Guidelines and have their temperature checked each morning before entering our facility.
- Masks are mandatory to access our building. If you don't have a mask, one will be supplied no charge at our order desk. Anyone choosing not to wear a mask will not be allowed to enter however they may phone our order desk and we will delivery whatever they require outside to their vehicle.
- All Technicut Staff have agreed to a Safety Protocol which includes 10 Points to achieve the safest work environment possible and provide a safe risk reduced shopping experience for our customers. The corner stones of this Protocol are... HAND WASHING AND PHYSICAL DISTANCING. All Staff wear non-medical grade face masks when away from their desks or workstations and while interacting with customers and couriers.
- If you have any questions regarding any of our Protocols or want to make us aware of any concerns please contact our Management Team. We will be happy to assist you.

Thank you for your business,

Chris Sparrow / President